



Dated: August 25, 2026

TERMS AND CONDITIONS FOR TWIN CLUB LOYALTY PROGRAM

1. Program Overview

Twin Club is a customer loyalty program operated by Twin Liquors, LP (referred to herein as "Twin Liquors," "we," "our," or "us"). By enrolling in or participating in Twin Club, you (also referred to herein as "your" or "Member") agree to these Terms and Conditions and Twin Liquors' [Consumer Privacy Policy](#) found at twinliquors.com.

These Terms and Conditions supplement, and are hereby integrated with, the Twin Liquors' [Terms and Conditions](#) found at twinliquors.com ("Site Terms"). **BY ENROLLING IN, ACCESSING, OR PARTICIPATING IN TWIN CLUB, YOU EXPRESSLY AGREE TO BE BOUND BY THE SITE TERMS, INCLUDING BUT NOT LIMITED TO, THE PROVISIONS GOVERNING DISCLAIMER OF WARRANTIES, LIMITATION OF LIABILITY AND INDEMNITY, AND DISPUTE RESOLUTION AND ARBITRATION AGREEMENT.** In the event of a direct conflict between these Twin Club Terms and Conditions and the Site Terms, these Twin Club Terms and Conditions will control solely with respect to the specific administration of the Twin Club rewards and benefits; in all other matters, the Site Terms will govern and control.

Twin Liquors may modify, suspend, discontinue, or terminate Twin Club, any reward, benefit, promotion, offer, or these Terms and Conditions at any time, with or without notice, to the extent permitted by law.

Participation in Twin Club is voluntary and does not create any contractual right to continued membership or continued availability of any reward, benefit, discount, or offer.

2. Eligibility

Twin Club membership is available to individuals who are at least twenty-one (21) years of age and are residents of the United States. Membership is limited to one (1) account per individual and is non-transferable.

The following individuals and businesses are not eligible to participate:

- Twin Liquors employees;

- Mixed Beverage and Private Club Registration Permittees under the Alcoholic Beverage Code of Texas;
- Holders of a non-profit entity temporary event permit under the Alcoholic Beverage Code of Texas; and
- Any other account type designated by Twin Liquors as ineligible.

If Twin Liquors determines, in its sole discretion, that an account is being used for the benefit of an ineligible person or entity, Twin Liquors may suspend or terminate the account and revoke any associated rewards or benefits.

Membership is void where prohibited by law.

3. Enrollment and Account Activation

Membership is free and no purchase is required. Individuals may enroll in Twin Club either through participating in retail stores (via a QR code) or online (at twinliquors.com). To enroll, individuals must provide accurate and complete information, including name, phone number, email address, date of birth, zip code, and any other information reasonably requested by Twin Liquors. Only one membership is allowed per person and per phone number and email address. Please note that if you have an existing twinliquors.com account that uses the same email address you provide to sign up for Twin Club, your twinliquors.com account will serve as your Twin Club account. If you first sign up for Twin Club, and then subsequently sign up for a twinliquors.com account, you must use the same email address for both accounts so that the accounts can be linked and the twinliquors.com account can serve as your Twin Club account.

Twin Liquors is not responsible for enrollment issues, communication failures, or lost benefits resulting from inaccurate, incomplete, or outdated information. Members are responsible for maintaining accurate account information.

By enrolling in Twin Club, Members agree to receive account-related communications from Twin Liquors. Members may receive promotional communications by email, mail, push notification, or other available methods, subject to applicable law and applicable opt-out rights. Promotional text/SMS messages and telephone communications will be sent only where the Member has provided any consent required by applicable law. Data rates may apply. Members may opt out of promotional communications at any time by following the instructions provided in those communications.

Account activation may take up to twenty-four (24) hours after enrollment. Until activation is complete, certain benefits may not be available; purchases made before account

activation will not qualify for rewards; and benefits and rewards will not be applied retroactively.

Enrollment does not guarantee eligibility for every reward, benefit, discount, or promotion.

4. Member Rewards and Benefits

The following rewards and benefits are available to active Twin Club Members. All rewards and benefits are subject to availability and may be modified, suspended, or discontinued at any time. Rewards and benefits have no cash value unless expressly stated otherwise.

4.1 Welcome Reward

Eligible new Twin Club Members who provide a valid email address and date of birth receive either a one-time \$10 in-store promotional credit or a one-time \$10 promotional code to be used online only at twinliquors.com (“Welcome Reward”). If enrolled with the \$10 in-store promotional credit, the in-store credit will automatically be applied to the new Member’s Twin Club account within 24 hours after successfully enrolling in Twin Club.

The following applies to the Welcome Reward:

- limited to one (1) Welcome Reward per Member;
- may be used only on eligible non-alcoholic merchandise, such as soft drinks, mixers, glassware, barware, and accessories;
- excludes alcoholic beverages; non-alcoholic wine, beer, and spirits; tobacco products; gift cards; and delivery fees;
- has no cash value;
- automatically appears in the Member’s Twin Club account (within 24 hours after enrolling);
- must be redeemed in a single transaction;
- must be used within 30 days of the date Member enrolls in Twin Club; any unused portion will expire at the end of the 30-day period; and
- may not be combined with other offers unless expressly permitted.

4.2 Twin Sourced Discount

Eligible Twin Club Members receive ten percent (10%) off qualifying Twin Liquors’ sourced wines and spirits (“Twin Sourced Discount”). The Twin Sourced Discount is subject to

availability; applies only to products designated by Twin Liquors; is non-transferable; cannot be combined with any other discount or promotional offers; may be modified at any time; and is subject to product availability.

4.3 Birthday Discount

Eligible Twin Club Members receive a 20% discount on a one-time purchase for their birthday (“Birthday Discount”). The Birthday Discount is available for use starting on the Member’s birthday and thereafter for the following 30 days. Members must provide a valid date of birth and email address at enrollment to qualify for the Birthday Discount. A valid government-issued ID confirming date of birth is required at redemption. The following are valid IDs: (1) an unexpired driver license issued by any state in the United States; (2) an unexpired identification card issued by the Texas Department of Public Safety; (3) an unexpired government issued passport; or (4) an unexpired military identification card or any other unexpired identification card issued by any state or the United States federal government.

The following applies to the Birthday Discount:

- limit one Birthday Discount per Member per calendar year;
- the Birthday Discount is only available in participating retail stores and not online at twinliquors.com;
- the Birthday Discount has no cash value;
- the Birthday Discount cannot be used on sale items, Twin Deals, Final Few, Bargain Barrel items, allocated items, and/or combined with other discounts or promotional offers unless otherwise stated; and
- Twin Liquors reserves the right to modify the Birthday Discount at any time.

4.4 Twin Rewards

Eligible Twin Club Members earn a \$5 Twin Reward for every \$100 (pre-tax) spent on qualifying purchases during a calendar month (“Twin Rewards”). For purposes of Twin Rewards, “Qualifying Purchases” means merchandise purchases made through participating Twin Liquors’ retail stores or other channels designated by Twin Liquors that are eligible for reward accumulation. The Twin Rewards accumulate throughout the month in the Member’s Twin Club account. Twin Rewards are issued and available for use in the Member’s Twin Club account during the first 14 days in the immediate month following the month they are earned. The Member’s account is then reset for Twin Rewards at the beginning of each new month.

The following applies to Twin Rewards:

- are redeemable in-store only;
- may be used only on eligible non-alcoholic merchandise, such as soft drinks, mixers, glassware, barware, and accessories;
- excludes alcoholic beverages; non-alcoholic wine, beer, and spirits; tobacco products; gift cards; sales tax; and delivery fees;
- are available for use during the first 14 days of the month in which they are issued and must be redeemed in a single in-store transaction;
- any unused Twin Rewards that are not redeemed during the 14-day time period are forfeited and expire at 11:59 p.m. central time on the 14th day of the month in which they are issued;
- have no cash value;
- cannot be redeemed for cash or credit on the Member's Twin Club account; and
- cannot be combined with any other discounts, sales, or promotional offers.

Twin Liquors reserves the right to audit Member accounts and adjust, revoke, or correct reward balances in the event of error, fraud, misuse, or program abuse.

Unless otherwise designated by Twin Liquors, the following do not constitute Qualifying Purchases:

- gift card purchases; however, a gift card can be used to pay for Qualifying Purchases;
- purchases made through third-party delivery platforms;
- returned merchandise (the amount of the purchase will be deducted from the Member's balance for Twin Rewards, and this deduction could result in a negative balance);
- canceled transactions; and
- any other purchases designated by Twin Liquors as ineligible.

4.5 Exclusive Offers and Early Access

Eligible Twin Club Members may receive access to exclusive promotions, discounts, product releases, events, and early-access opportunities. Such offers are discretionary, may be limited in quantity, and may be modified or withdrawn at any time.

4.6 Free Delivery for Online Orders at twinliquors.com

Eligible Twin Club Members may receive free delivery on certain purchases made through twinliquors.com or the Twin Liquors mobile app. Availability, delivery areas, minimum purchase requirements, and other conditions may apply. Free delivery may not be available in all areas. See twinliquors.com and the Twin Liquors mobile app for more information about delivery zones and availability for your area. Twin Club Members receive free delivery during specific time periods. The Free Delivery benefit does not apply to third-party delivery platforms.

4.7 Personalized Recommendations and Communications

Members may receive personalized recommendations, product alerts, promotional offers, and account-related communications based on account activity and preferences. Message frequency may vary. Standard message and data rates may apply. Members may opt out of promotional text messages by replying STOP and may unsubscribe from promotional emails at any time.

5. Earning and Redeeming Rewards

Members must identify themselves at the time of purchase as a Twin Club Member by using their registered phone number, account credentials, or another approved method. Twin Liquors is not responsible for purchases made when the Member failed to provide Member identification at checkout. Rewards and benefits are not applied retroactively and are only applied at the time of the sale. Rewards may only be redeemed through an active account in good standing. Twin Club rewards and benefits do not apply to purchases made through third-party delivery platforms unless otherwise stated.

Members are responsible for monitoring reward balances and expiration dates. No change will be provided where the Twin Rewards exceed the value of the purchase. Twin Liquors shall not be responsible or liable for any failure regarding redeeming Members' Twin Rewards or for any incorrect, inaccurate or failed communication with a Member for whatever cause.

6. Account Management

Members may view purchase history and account details through the Twin Liquors' online customer dashboard on twinliquors.com. Members are responsible for maintaining accurate account information. Additionally, you agree to update your address or contact information within ten (10) days of any changes. Twin Liquors' reliance on the last known address provided by you will fulfill all notice requirements under these Terms and Conditions and the Site Terms, including without limitation, the notice requirements contained in Section 19 of the Site Terms (Dispute Resolution and Arbitration Agreement). To update account information, contact Twin Club customer support or manage your

account at twinliquors.com. Twin Liquors may require verification of account ownership before making account changes. Twin Liquors is not responsible for loss of rewards, benefits, or account access resulting from inaccurate, incomplete, or outdated information.

7. Program Changes, Suspension, and Termination

A Member may cancel membership in Twin Club at any time by contacting Twin Club customer support at twinclub@twinliquors.com. Twin Liquors reserves the right to modify, suspend, restrict, discontinue, or terminate Twin Club, any reward, discount, benefit, promotion, or offer at any time, with or without notice. Twin Liquors may suspend or terminate a Member's account if Twin Liquors determines, in its sole discretion, that a Member has: (1) violated these Terms and Conditions; (2) engaged in fraud or abuse; (3) provided false information; (4) violated applicable law; (5) has been abusive, threatening, harassing, hostile; discriminatory, disruptive, or inappropriate toward any Twin Liquors employee, representative, or customer; and/or (6) otherwise misused the Twin Club program. Upon termination, unused rewards and benefits will be forfeited to the extent permitted by law.

8. Privacy

Twin Liquors, its affiliates, and vendors may collect, process and/or use your personal information collected through Twin Club enrollment and participation in accordance with Twin Liquors' [Consumer Privacy Policy](#) available at twinliquors.com. Members may receive marketing communications in accordance with applicable law and the Twin Liquors' Consumer Privacy Policy. Promotional text/SMS messages will be sent only where the Member has provided any consent required by applicable law. Members may opt out of promotional communications at any time as described in the applicable communication or the Consumer Privacy Policy.

9. Disclaimer of Warranties; Limitation of Liability and Indemnity

Twin Club and your enrollment in and participation in Twin Club are subject to the Disclaimer of Warranties and Limitation of Liability and Indemnity provisions contained in Sections 15 and 16 of the Site Terms, which are incorporated into these Twin Club Terms and Conditions by reference.

10. Governing Law and Venue

Twin Club and these Twin Club Terms and Conditions are subject to the Governing Law and Venue provision contained in Section 18.3 of the Site Terms, which is incorporated into these Twin Club Terms and Conditions by reference.

11. Dispute Resolution and Arbitration Agreement

PLEASE READ THIS SECTION CAREFULLY. YOUR ENROLLMENT IN OR PARTICIPATION IN TWIN CLUB IS SUBJECT TO THE DISPUTE RESOLUTION AND ARBITRATION AGREEMENT CONTAINED IN SECTION 19 OF THE SITE TERMS, WHICH IS INCORPORATED INTO THESE TWIN CLUB TERMS AND CONDITIONS BY REFERENCE. THAT AGREEMENT REQUIRES MOST DISPUTES BETWEEN YOU AND TWIN LIQUORS TO BE RESOLVED THROUGH BINDING INDIVIDUAL ARBITRATION RATHER THAN IN COURT AND INCLUDES A WAIVER OF THE RIGHT TO A JURY TRIAL AND CLASS, COLLECTIVE, REPRESENTATIVE, OR PRIVATE ATTORNEY GENERAL ACTION OR PROCEEDING.

12. Contact Information

For questions about Twin Club, contact Twin Club Customer Support at twinclub@twinliquors.com or check out our website at <https://twinliquors.com/pages/twin-club>.